

ARTHUR STATE BANK ONLINE AND MOBILE BANKING



INSTRUCTIONS FOR ENROLLMENT AND FIRST TIME LOGIN

Download the new mobile app:

Android

iOS

See Our New Online Banking Platform in Action

WATCH OUR VIDEOS

Online Banking should be accessed on *Google Chrome* or the latest version of *Microsoft Edge*.

New Online Banking User Enrollment Instructions

1. Go to <https://www.arthurstatebank.com> and click on Online Banking at the top of the page or download our new mobile app
2. Click on First time user? Enroll now
3. Enter your full social security number or tax ID number
4. Enter your account number
5. Enter your email address
6. Enter your phone number
7. You should receive a verification code via text or phone call – enter the code and click verify
8. Accept the user agreement
9. Create your Login credentials (*user name and password*)
10. Once you're logged in, follow these steps to enroll in eStatements:
 - a. Click on the Documents tab
 - b. Select the account you want to enroll for eStatements
 - c. Confirm or update your email address
 - d. Enter a security phrase (*this phrase will appear in the subject line of the email notification you'll receive when a new statement is available – this way you'll know the email is from us*)
 - e. Verify you have PDF software that allows you to view your statement by opening the PDF document provided and entering the passcode in the document.

Current Online Banking User First Time Login Instructions

1. Go to <https://www.arthurstatebank.com> and click on Online Banking at the top of the page
2. Enter your current Online Banking user name
3. Enter the last 4 of your social security number or tax ID number as the password
4. Enter a new password (*click on SHOW RULES for password requirements*)
5. Set up multi-factor authentication
 - a. Enter your email address
 - b. Enter your phone number
 - c. Choose how you want to receive your security code (*text, phone call or authentication app*)
 - d. Enter the verification code
6. Accept the user agreement
7. Enroll in eStatements (*failure to enroll in eStatements by July 1, 2021, may adversely affect your account service charges*)
 - a. Click on the Documents tab
 - b. Select the account you want to enroll for eStatements
 - c. Confirm or update your email address
 - d. Enter a security phrase (*this phrase will appear in the subject line of the email notification you'll receive when a new statement is available – this way you'll know the email is from us*)
 - e. Verify you have PDF software that allows you to view your statement by opening the PDF document provided and entering the passcode in the document
8. Enroll in Mobile Deposit
 - a. Select Deposit Checks
 - b. Select account to enroll
 - c. Click enroll
 - d. Click Save Settings