

## Terms and Conditions

### Program Rules

1. Your continued use of your account following receipt of these rules constitutes agreement to all the rules contained herein.
2. You earn rewards for qualifying transactions during the Program period less any credits and plus or minus any adjustments. Some transaction or account types may not be eligible for reward accrual.
3. Except where prohibited by law, errors in the addition or deduction of rewards can occur and may be corrected by the Program provider or your financial institution at any time without notice.
4. Rewards can be used to order redemptions described on the Program website, which may be updated without notice. Except where prohibited by law, redemption options and the corresponding rewards required for redemption, limitations on reward accrual, including monthly, quarterly, and/or yearly reward maximums, reward expiration periods, and increase or decrease in value of net reward accrual are determined by, and may be modified by, your financial institution at any time. Redemptions must be made prior to reward expiration dates. Reward requirements assigned to any redemption are subject to change without notice, and redemption options may be discontinued at any time, except where prohibited by law. Rewards may be redeemed for cash or credit as determined by your financial institution and may not be used in conjunction with promotions or discounts offered outside of this Program. Your financial institution may also limit transferability between accounts and incorporation with other institution Programs or offerings. Rewards have no monetary value outside the Program, nor can they be combined or transferred with or to other loyalty programs. You are responsible for submitting correct information when placing a redemption. Orders requiring correction may be subject to additional fees or may not be processed.
5. Reasonable steps will be taken to prevent the introduction of viruses or other destructive materials to web sites associated with this Program. However, neither your financial institution, the Program administrator, nor the Program provider warrant, guarantee, or make any representations that sites will be free of destructive materials or that the sites will be uninterrupted or error-free. You assume all responsibility for any loss or damage caused by your access or inability to access the sites.
6. Program statements will be available on a periodic basis as determined by your financial institution. Statements will normally reflect the adjusted number of rewards earned, based on previous balance, net purchases, and deductions due to redemption activity. Your financial institution must be notified of any errors or reward discrepancies within 60 days of the date when the error occurred.
7. Your account must be in good standing (i.e., not delinquent or cancelled, or otherwise not usable for charges) to use rewards. Except where prohibited by law, your financial institution reserves the right to terminate or suspend your standing in the Program or deduct

rewards from your accumulated total if your account is not in good standing. Your financial institution also reserves the right to establish reward reinstatement procedures and associated fees. Rewards may be forfeited due to violations of these Program Rules.

8. Except where prohibited by law, this Program may be changed or terminated at any time without notice, restriction, or penalty. This means that regardless of a Participant's level of activity in the Program, the ability to accumulate rewards or make redemptions can be terminated with or without prior notice. The redemption value of rewards already accumulated may be changed at any time without notice and without restriction or penalty.
9. Any liability for taxes including federal, state, or local income, sales, use, or other taxes or gratuities imposed on a redemption received from this Program will be the sole responsibility of the participant receiving the redemption and not the financial institution, the Program provider, or any of its affiliates.
10. The Program is not responsible for errors or omissions and reserves the right to correct such errors at any time, even if it affects a pending redemption order.
11. Please visit the Program website or contact your financial institution for the following:
  - a. The most current version of the Program rules, redemption options, and reward requirements.
  - b. To determine transaction eligibility, eligibility dates, or for special promotions.
  - c. To report errors or reward discrepancies within 60 days of the date of the error.
  - d. To determine if additional rules apply.
12. If any part of these rules are prohibited by state, local, or federal laws or statutes then that specific section shall not apply.
13. Services to administer the Program are being provided by and are the responsibility of the Program administrator. The financial institution, the Program provider and the Program administrator assume no liability or responsibility for the provision of, or failure to provide, the respective services being provided by the administrator. The administrator is an independent contractor and is not affiliated with the financial institution. You agree to hold the Program provider, the administrator, and your financial institution harmless if the supplier of merchandise or services files for bankruptcy or otherwise goes out of business after you have redeemed your rewards and before you use the item or service. You accept all terms and conditions in the Program rules and release and hold the Program provider, the administrator, and your financial institution harmless from any claim, liability or damage relating to this Program or use of any Program item you receive and neither the Program provider, the administrator, nor your financial institution shall be held liable for any bodily harm, property damage, or injuries incurred which may result from participating in the Program, or which may result from the provision of goods or services by suppliers.
14. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES WITH REGARD TO ANY REDEMPTION OFFERED BY OR THROUGH THIS PROGRAM, AND YOUR FINANCIAL INSTITUTION AND THE

PROGRAM PROVIDER EXPRESSLY DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

15. These Program Rules may be supplemented from time to time by the terms and conditions and Program rules set forth on the Program website. Any Program rules presented to you during the redemption of rewards, and any additional rules published by your financial institution will also apply.

## HOTEL TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all hotel redemptions.**

### Booking

All hotel reservations MUST be booked at least 2 days in advance of check-in date to accommodate processing requirements.

You must meet the eligibility requirements established by the hotel provider. The check-in age for some hotels is 21. Guests between the ages of 18-20 should check with the hotel directly to understand the check-in policies and/or restrictions prior to booking.

You may book up to one room per reservation.

Unless otherwise indicated in the hotel details and descriptions, all hotel rates are based on a maximum of double occupancy. Rates are subject to change. You are responsible for paying hotel service charges, extra person charges, incidentals, such as room service, telephone access, in-room movies, energy surcharges, mini-bar, etc., and any applicable increases in taxes.

You are subject to individual hotel policies including, but not limited to: smoking, maximum occupancy, etc.

You may be required to present a valid credit card or cash deposit at check-in.

Hotel requests for specific features (non-smoking, bedding) are not guaranteed.

You may be asked to present a photo ID when checking in.

Hotel photos in any promotional materials are representative only and do not necessarily depict the actual room in which guests will be accommodated.

### Hotel Cancellation and Change Policies

Hotel redemptions are final and non-refundable. Cancellations or changes made at any time are subject to a 100% charge. Refunds are not available for delayed check-in or early check-out. The hotel is not authorized to make an exception to this policy. Please refer to the hotel information page or your confirmation email for specific hotel policies and procedures.

We cannot guarantee changes to the name on a reservation but will make every attempt to accommodate requests.

Amendment requests to existing reservations must be made through customer service.

#### GIFT CARD TERMS AND CONDITIONS

- All gift card redemptions are final. We are unable to process refunds, exchanges or cancellations.
- All gift card redemptions are non-returnable and non-refundable. Reward Headquarters will not authorize a reshipment of gift card(s) that are lost/stolen or misplaced.
- Gift cards are valid at participating merchants only, and are subject to the issuer's terms and conditions, which, if permitted by law, address expiration policies and non-usage fees and can be changed at the sole discretion of the issuer.

#### Gift Card Processing Guidelines:

- Every effort is made to process your gift card(s) within 10 business days after an order has been placed, excluding weekends and holidays. On occasion, gift card(s) may be processed outside of the standard window.

#### Gift Card Shipping Guidelines:

<b>Shipping Method</b>	<b>Criteria</b>	<b>Shipping Timeframes</b>
Standard Shipping (USPS First Class Mail and Canada Post)	In US and Canada: Value up to \$699 and 15 cards or less	Allow 5-10 business days after an order has shipped. Canadian deliveries may take longer.
USPS Certified Mail (signature required)	In US: Value of \$700 - \$899	Allow 5-10 business days after an order has shipped
FedEx Standard	In US: Value of \$900+ or 16+ cards In Canada: Value of \$700+ or 16+ cards	Allow 3 business days after an order has shipped

- Orders sent FedEx must be sent to a physical address and are unable to be sent to a PO Box.
- A shipping confirmation email will be sent to the email address on file once the gift card order has been shipped.
- Shipping timeframes are not guaranteed. USPS/Canada Post and FedEx may experience delays in delivery due to inclement weather or excessive holiday volumes.
- In the US, if you have not received your order within 30 days of when your order was shipped, please contact Reward Headquarters. In Canada, if you have not received your order within 45 days of when your order was shipped, please contact Reward Headquarters.

#### EVENT TICKET TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all event ticket redemptions.**

General

We are unable to process refunds, exchanges or cancellations except as provided below. The Program website acts as an intermediary between you and ticket brokers to facilitate the redemption of rewards for event tickets and as such, neither we nor any of our service providers is directly involved in the actual ticket transaction between you and the ticket brokers.

Participating brokers are independent, privately owned companies engaged in the business of buying and selling tickets for sporting events, concerts, and theater shows worldwide. Participating brokers are not affiliated with any box offices, theaters, venues, or teams.

Orders

Orders through the Program website will be fulfilled by one of the participating brokers. If an event is postponed, tickets will be honored for the rescheduled date. If an event is cancelled without a rescheduled date a full refund will be provided in the same method used in the original transaction.

All prices quoted include all service charges and reflect the cost of obtaining preferred seating. Most ticket prices are at or above face value. All prices are based on supply, demand, and seat location. We reserve the right to provide upgrades on all ticket orders at no extra charge to you.

Since event tickets are purchased in a free and fluctuating market, ticket prices and availability may change at any time. Ticket prices are guaranteed at the time the order is placed. All ticket orders are guaranteed by contract and a confirmation receipt will be issued upon redemption.

Ticket deliveries are guaranteed by the ticket broker no later than the day before the event unless otherwise stated in your confirmation and/or receipt(s). All tickets will be delivered via Federal Express method or email unless otherwise stated. Due to time constraints, ticket brokers will not guarantee orders placed less than 3 days prior to the event.

We are not responsible for any weather delays, event postponements, change of venue and lost or stolen tickets.

Ticket brokers may provide any quantities of tickets but cannot guarantee ticket groupings larger than 2 together.

CASH REWARD TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all cash reward redemptions.**

General

All Cash Reward redemptions are final. We are unable to process refunds, exchanges or cancellations. When an ongoing cash redemption is scheduled, a redemption will be automatically initiated within 24 hours of your rewards balance reaching the targeted amount. Future ongoing redemptions can be cancelled at any time.

## Statement Credit

Statement Credit will be applied to your Program card billing statement. The Statement Credit will be issued to your Program card account only and may not be redeemed for cash equivalent, transferred to another card or used as a payment on other accounts.

If you would like to learn the exact date the Statement Credit will post or was posted to your statement please contact your financial institution. Their contact number can be found on the program's website.

**STATEMENT CREDITS ARE NOT A PAYMENT. PLEASE REMEMBER TO SUBMIT YOUR NORMAL MONTHLY PAYMENT BEFORE YOUR NEXT DUE DATE.**

## Deposit to Checking

Cash Rewards redemptions for a deposit into a checking account are processed by your financial institution. Expected timing is presented during the redemption process, when selecting the redemption amount. If you would like to learn the exact date of when your transaction will be deposited to your account, please contact your financial institution.

## Deposit to Savings

Cash Rewards redemptions for a deposit into a savings account are processed by your financial institution. Expected timing is presented during the redemption process, when selecting the redemption amount. If you would like to learn the exact date of when your transaction will be deposited to your account, please contact your financial institution.

## MERCHANDISE TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all merchandise redemptions.**

### General

Merchandise reward levels include all taxes, standard shipping, handling and delivery charges.

### Returns

Most new, unopened items may be returned within 15 days of receiving the item for a full refund with original packaging and receipt. There are some exceptions where returns are not allowed. You are not responsible for the return shipping costs if the return is a result of a supplier's error (you received an incorrect or defective item, etc.).

If your redemption qualifies for a return, you will receive a credit in rewards.

Items that are opened, used or returned more than 15 days after delivery date may not be eligible for a refund. Restocking and/or shipping fees may also apply on items returned that are not damaged or the wrong item was ordered. The amount deducted will be equivalent to the supplier's standard shipping cost for that item and will be determined by the supplier at the time of refund.

### Return Instructions

- You must contact customer service.
- We will initiate the return/replacement.
- You must return the item(s) to the supplier using the return shipping label provided to you.
- Eligible rewards will be deposited back to your account within 3 weeks of receipt of the returned item(s).

The return shipping labels obtained from us are valid only for returns shipped within the U.S. Each return shipping label is coded for a specific shipment and for specific items. Please do not include items from other orders, or other items and/or shipments from the same order, in the same box, or you may not receive the correct refund.

#### Non-Returnable Items

The following items may not be returned or refunded:

- Opened music, movies, computer software, video games, other digital content and collectibles.
- If the original packaging has been opened or tags or labels have been removed, folding guest beds, air/inflatable beds, continuous air bouncers, water slides, pools, gas powered lawn equipment, power tools, scooters over \$149.99, specialty occasion clothing, video cameras/camcorders, handbags, jewelry and watches.
- Items damaged, altered, or abused after delivery to you and mattresses or foundations that are damaged, soiled, stained or missing law tags.
- Delivery, labor and/or installation fees.
- Adjustable base beds and customized and personalized items, including customized jewelry.
- Hazardous items that are gas-powered or contain flammable liquids.
- Computer laptops and desktops more than 14 days after delivery.
- Any product missing the serial number or UPC.
- Gourmet gift baskets.
- All Final Sale merchandise.
- Memberships, completed services and consumable items including ink and batteries.

#### Backordered Items

Items which are on back order for more than 60 days may be cancelled due to unavailability, and a full refund will be processed for the items.

Some product lines have special restrictions or return policies. Please contact us for details.

#### No Representations and Warranties

Merchandise rewards are offered and provided by independent suppliers. Neither we nor our third party service providers make any express or implied representation or warranty and will not be liable for injury, damage, loss or expense resulting from your acceptance or use of the reward or from a reward's defect or failure. We and our third party service providers disclaim any implied warranty of merchantability or fitness for a particular purpose.

## CAR RENTAL TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all car rental redemptions.**

### Booking

Vehicle rentals available through this Site are subject to standard rental contracts of the car rental companies, which will be completed by you at the time of pick-up of a vehicle.

Actual prices may vary depending on special requests and items purchased at the counter. Pricing may change if you pick-up, or drop-off the car at a different date, time, or location than you requested in your reservation or for other reasons at the discretion of the rental car company.

While you may request child seats and other special requests, the requests are not guaranteed and are provided at the discretion of the rental car company.

At the time of pick up, the driver will be required to present a valid driver's license, and a valid credit card in his/her name. Some locations also accept debit cards; however, rental partners have different requirements for customers who will only have a debit card at the time of pickup.

While our rental car partners strive to honor your request for car type (economy, full size, SUV etc.), your requested car type is not guaranteed to be available. Specific cars, makes and models are not guaranteed, and listed car makes and model are for example only. Car fleet information including capacities is based on the latest information provided to us by the supplier and is subject to change.

You may book up to one car per reservation.

You must meet the eligibility requirements established by the car rental company. At a minimum, the renter age for a car rental reservation is 18 and may be higher based on the policies of the car rental company. Guests between the ages of 18 and 25 should check the specific car rental company policies listed on the website.

Specific car rental company policies and additional terms are listed on the car rental website and should be reviewed prior to booking.

### Cancellation and Change Policies

All car rental reservations are final. Reservations are non-cancelable, non-transferable and no refunds are allowed.

In addition, reservations are generally non-changeable.

We cannot guarantee changes to the name on a reservation but will make every attempt to accommodate requests.

#### General

When you book a reservation, RAZR is responsible for the Platform - but not the Travel Experience itself. We take reasonable care in providing our Platform, but we can't guarantee that everything on it is accurate (we get information from our car rental providers). Our Platform is not a recommendation or endorsement of any provider or its products.

RAZR endeavors to publish and maintain accurate prices and information for its services. Car rental companies provide us with the price, availability and other information related to these services. In the event that a service is listed or provided to us at an incorrect price or with incorrect information due to typographical error or other error in pricing or service information received from a car rental company, we retain the right to refuse or cancel any requests placed for such service, whether or not the reservation has been confirmed. If your account has already been charged for the purchase and your reservation is canceled because of incorrect car provider information, we will promptly issue a credit to account in the amount of the charge.

#### FLIGHT TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all flight redemptions.**

#### General

We will rely on the authority of the person making the booking to act on behalf of any other traveler on the booking and that person will bind all such travelers to these Terms and Conditions.

#### Seat Assignments

Seat selection may not be available for all flights due to the airline's fare class restrictions or policy. Please contact the airline directly to select seats. Seat assignments, regardless of the fare class you select, are not guaranteed and are subject to carrier change without notice due to a schedule change, equipment change or other unforeseen circumstances.

#### Baggage Fees

Some airlines charge an extra fee each time bags are checked in with that airline. These fees are not included in your total trip cost when booking tickets on the Program website. They are collected by the airline either at the ticket counter when the bag is checked or at the gate. The airlines' websites contain detailed information regarding their baggage policies. For passengers whose tickets are booked as a codeshare flight, operating and/or marketing carrier fees may apply.

#### Change & Cancellation Policy

Flight bookings are non-refundable. We are unable to cancel/amend a flight reservation and restore your rewards. We are unable to modify/change a reservation.

Changes to a booking through an airline, if permitted, may incur change fees which are your responsibility.

## Fare Rules and Restrictions

You agree to the fare rules and restrictions of the airline that provides your tickets.

## Flight Cost Summary

On the Flight Cost Summary page of the Program website and all subsequent pages leading to a booking, all mandatory taxes, charges (including fuel surcharges), service fees, and government and airport authority fees are either included in the fare or itemized separately to provide a total trip cost.

## Fare Offering Per Flight

The Program website displays only the lowest fare that is available per flight. Other fares may be available through an airline, but not thru the current program offerings.

## Airline Schedule Changes

Airline schedules are subject to change at any time. Impacted elements of the itinerary include, but are not limited to, the following: flight number, arrival and departure times, aircraft type, route, connections, or location, and dates of travel. Other components of travel may be impacted by flight schedule changes and modifications or cancellations of those components are your sole responsibility. Please reconfirm all flights directly with the carrier, at least 24 hours prior to arrival at the airport.

## Electronic Tickets

Paper tickets are not issued by airlines participating in this program.

## Reconfirmation Notice

Some international airlines require reconfirmation of your reservations. Contact the transporting airline for the applicable requirements.

## Travel Insurance

Travel insurance is not included with any redemption, and you agree that you have booked without insurance, releasing all liability which could result in the loss of travel cost and/or money to correct any situation

## Travel Documentation, International Travel

All travelers must have valid international travel documentation, such as a passport or visa. Any fines, penalties, payments or expenditures incurred because of such documents not meeting the requirements of governmental authorities will be your sole responsibility. If you need information regarding visas, passports and other travel document requirements for your trip, please visit [Travel.State.Gov](http://Travel.State.Gov) for passport and visa requirements.

## Health

You must ensure that you are aware of any health requirements and recommended precautions relevant to your travel and ensure that you carry all necessary vaccination documentation. In some

cases, failure to present required vaccination documentation (e.g. proof of Yellow Fever vaccination) may deny you entry into a country. We recommend that you consult with your local doctor, travel medical service or specialist vaccination clinic before commencing your travel.

## ACTIVITIES TERMS AND CONDITIONS

### **Please read the following Terms and Conditions carefully as they apply to all activity redemptions**

#### General

All Activity redemptions are final. We are unable to process refunds, exchanges or cancellations.

All Activity redemptions must be completed by the Reward Headquarters Customer Care Team.

All Activities are fulfilled by a variety of Suppliers, Tickets and Tour/Travel Operators.

Unless otherwise stated, purchases/redemptions made through Activities on this site all are subject to these Terms & Conditions; in all booking arrangements, the person making the booking shall be deemed to have accepted these conditions on behalf of the persons named in the booking

#### Terms of Use

By using Activities, you agree to be legally bound by these terms, which shall take effect immediately.

If you do not agree to be legally bound by all the following Terms & Conditions, please do not access, redeem for and/or use Activities.

Activities Terms & Conditions may change at any time by posting changes online.

Please review these Terms & Conditions regularly to ensure you are aware of any changes made. Your continued use of Activities, after changes are posted, means you agree to be legally bound by these terms as updated and/or amended.

Your use of Activities is intended for personal, non-commercial use and/or to make legitimate requests to book the products or services offered

#### Cancellations & Refunds

All redemptions/sales are final and no modifications/amendments or changes are allowed.

Activity suppliers do not allow changes once a booking has been made.

It is not possible to change or modify a special event, theater, or show ticket. Sales of these tickets are final and cannot be amended once your original purchase is confirmed.

In case of emergency all other date-change requests and amendments are subject to review of the service providers and we cannot guarantee the success of any date-change requests.

In case of an emergency and a change is requested, if possible - additional fees may apply.

All requests for modifications must be directed to Reward Headquarters Customer Care via the contact information supplied by your award program administrator.

All products, tickets, tours and services offered by Activities are valid as per the dates displayed in Activities. Program sponsor and suppliers are not responsible or liable for any information that they do not directly provide.

Occasionally our suppliers and/or service providers make changes to tour dates, prices, inclusions, coverage, age requirements, etc. As a result, Activities suppliers reserve the right to cancel, change or substitute any service, tour, ticket or product that you have booked in Activities, at any time, for any reason.

In such cases, if you are dissatisfied with the alternatives offered, we will work to cancel your activity and then offer a refund of your redemption.

Notwithstanding the above, when we are informed in advance by our service providers and/or suppliers of a significant change to a booking and/or to a tour, product or event, we make every reasonable effort to notify the program administrator as appropriate, in order to amend or re-issue the booking where feasible.

#### Pricing & Inclusions/Exclusions

Prices are per person, unless otherwise specified.

>Prices are subject to change without notice, until a booking has been confirmed.

>Unless otherwise specified, prices do not include any local taxes or use-fees, including foreign departure, security, port charges, park fees, customs, immigration, agricultural, passenger-facility charges or international transportation tax.

>Prices do not include tips/gratuities to tour directors, drivers or local guides; passport and visa fees; baggage and personal insurance; any items of a personal nature; and any beverages or food not specifically listed under "Inclusions" on the product pages.

#### Activity Vouchers

You will receive a personalized Voucher for each tour, event or service booked. In order to access and print your Voucher(s), you will be provided access to a secure webpage that contains a link to your Voucher(s).

You must provide the original, authentic Voucher to the appropriate service provider in order to redeem your tour, ticket, or package. Your reservation cannot be honored or redeemed without presenting a valid Voucher.

For security purposes, when redeeming your Voucher you must present a valid Photo ID and sign the Voucher. This is for identification purposes and helps us to prevent fraud.

#### Passports, Visas & Insurance

It is the responsibility of all passengers, regardless of nationality and destination, to check with the consulate of the country they are visiting for current entry requirements.

As Visa and health requirements are subject to change without notice, we recommend that you verify health and visa requirements with the appropriate consulate prior to departure.

We strongly recommend that you purchase a comprehensive Travel Insurance Policy prior to departure. If you cancel your trip or significantly alter travel dates, many policies will reimburse the cost of cancellation fees and related expenses.

#### Disclaimers & Limitations of Liability

Under no circumstances will your program sponsor, Activities Suppliers, agents, affiliates, service providers, suppliers, and/or distributors be liable for any of the following losses or damage (whether such losses were foreseen, foreseeable, known or otherwise): (a) loss of data; (b) loss of revenue or anticipated profits; (c) loss of business; (d) loss of opportunity; (e) loss of goodwill or injury to reputation; (f) losses suffered by third parties; or (g) any indirect, consequential, special or exemplary damages arising from the use of Activities regardless of the form of action.

Activities Suppliers, in making arrangements for hotels, tours, transportation or any service in connection with the itineraries of individual customers, shall not be liable for injury, damage, loss, accident, delay or irregularity, liability or expense to person or property due to act of default by any hotel, carrier or other company or person providing services included in the tours.

Furthermore, Activities Suppliers, agents and operators accept no responsibility for any sickness, pilferage, labor disputes, machinery breakdown, government restraints, acts of war and/or terrorism, weather conditions, defect in any vehicle of transportation or for any misadventure or casualty, or any other causes beyond their control.

Activities Suppliers' content - including the information, names, images, pictures, logos, prices, dates, and availability regarding or relating to Activities Suppliers, service provider, operator and/or distribution partner- is provided "AS IS" and on an "AS AVAILABLE" basis without any representations or any kind of warranty made (whether express or implied by law) to the extent permitted by law, including the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.

At Reward Headquarters we check and recheck the details about all the products and services we offer for accuracy. However, Activities Suppliers and Reward Headquarters do not warrant that functionality, content or information contained in Activities will be uninterrupted or error free, that defects will be corrected, or that Activities or the servers that make it available are free of viruses or bugs.

If any of these terms are determined to be illegal, invalid or otherwise unenforceable by reason of the laws of any state or country in which these terms are intended to be effective, then to the extent and within the jurisdiction in which that term is illegal, invalid or unenforceable, it shall be severed and deleted from these terms and the remaining terms shall survive, remain in full force and effect and continue to be binding and enforceable.

#### PURCHASE REBATE TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all purchase rebate redemptions.**

## General

All Purchase Rebate redemptions are final. We are unable to process refunds, exchanges or cancellations.

### Purchase Rebate Statement Credit

Purchase Rebate using Statement Credit will be applied to your Program card billing statement. The Statement Credit will be issued to your Program card account only and may not be redeemed for cash equivalent, transferred to another card or used as a payment on other accounts.

If you would like to learn the exact date the Statement Credit will post or was posted to your statement, please contact your financial institution. Their contact number can be found on the program's website.

**STATEMENT CREDITS ARE NOT A PAYMENT. PLEASE REMEMBER TO SUBMIT YOUR NORMAL MONTHLY PAYMENT BEFORE YOUR NEXT DUE DATE.**

### Purchase Rebate Deposit to Checking

Purchase Rebate redemptions for a deposit into a checking account are processed by your financial institution. Expected timing is presented during the redemption process, when selecting the redemption amount. If you would like to learn the exact date of when your transaction will be deposited to your account, please contact your financial institution.

### Purchase Rebate Deposit to Savings

Purchase Rebate redemptions for a deposit into a savings account are processed by your financial institution. Expected timing is presented during the redemption process, when selecting the redemption amount. If you would like to learn the exact date of when your transaction will be deposited to your account, please contact your financial institution.

## CHARITY TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all charity redemptions.**

### General

Charity redemptions are limited to the charities supported by your financial institution. All charity redemptions are final. We are unable to process refunds or cancellations.

## FINANCIAL INSTITUTION STORE TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all financial institution store redemptions.**

### General

Financial institution store redemptions are limited to the items supported by your financial institution. Each financial institution offering a custom store will determine if they are able to process refunds, exchanges or cancellations.

#### REWARD TRANSFER TERMS AND CONDITIONS

**Please read the following Terms and Conditions carefully as they apply to all reward transfers.**

##### **General**

Reward transfers may be available at the discretion of each financial institution. All reward transfers are final. We are unable to process refunds or cancellations.