

ARTHUR STATE BANK

CUSTOMER NOTICE

Scheduled System Maintenance

To better serve you, Arthur State Bank will perform scheduled system maintenance over the weekend.

Maintenance Window

Friday, September 25 at 5:00 PM through Monday, September 28 at approximately 8:00 AM

Available During Maintenance

- Debit card purchases
- ATM cash withdrawals

Temporarily Unavailable or Limited

- Online and Mobile Banking transaction capabilities
- Bill Pay
- Zelle, FedNow, and other instant payments
- Telephone Banking transaction capabilities

What to Expect

- You will be able to view account information in Inquiry Only mode.
- Transfers, payments, and other transaction capabilities will not be available until service is restored.
- Weekend debit card purchases and ATM withdrawals may not appear immediately in Online Banking, Mobile Banking, or Telephone Banking. Your displayed balance may therefore appear higher than your actual available balance until those transactions are processed and posted on Monday. Please keep all weekend card activity in mind when reviewing your balance.

Before Maintenance Begins

Please complete any time-sensitive transactions before 5:00 PM on Friday, September 25.

We apologize for any inconvenience and appreciate your patience as we complete these important system enhancements. Our goal is to improve your banking experience while minimizing disruption.

If you have questions, please contact your local Arthur State Bank branch or Customer Service.

Thank you for banking with Arthur State Bank.